



Grandvue Medical Care Facility

2025-2026 Annual Report

Dedicated to Caring for the Body, Mind and Spirit of Our Grandvue Family



Every story matters.



Joe Taylor, Administrator

No two stories are alike.

Within these pages, you'll meet artists, teachers, photographers, veterans, parents, neighbors and friends—people whose experiences, talents and passions continue to shape the Grandvue community every day. You'll also meet the dedicated employees, volunteers, families and community partners who help ensure those stories continue to unfold.

This annual report is more than a summary of accomplishments or financial results. It is a reflection of the choices we honor, the relationships we build, the opportunities we create, and the responsibility we share to provide exceptional care with dignity and respect.



Finding joy.

Life at Grandvue is filled with opportunities to laugh, create and celebrate together. Whether it's frosting a birthday cake for a friend, sharing stories over coffee, or enjoying an afternoon activity, Residents have the freedom to participate in the moments that bring meaning to everyday life.

The best experiences are the ones Residents help create. Preparing birthday cakes for fellow Residents has become more than a tradition—it's a chance to contribute, express creativity, strengthen friendships and celebrate one another. Sometimes the frosting isn't perfect, but the smiles always are.



Living fully.

Life is meant to be lived—not simply observed. At Grandvue, Residents choose how they'd like to spend their time, whether that means joining a friendly game of cornhole, cheering on a neighbor, or simply enjoying the excitement from the sidelines.

Activities are designed around the interests of the people who live here, creating opportunities to stay active, build friendships and make every day a little more enjoyable. Sometimes it's the cheers from the crowd that make the biggest difference.



Nourishing body and spirit.

Great meals begin long before they reach the table. Behind the scenes, Grandvue's culinary team prepares fresh ingredients, simmers homemade soups and creates meals designed to satisfy both appetites and individual preferences.

Through our restaurant-style dining program, Residents enjoy the freedom to choose what they'd like to eat and when they'd like to eat it. Whether it's a favorite comfort food, a bowl of homemade soup or a made-to-order breakfast, every meal is another opportunity to honor personal choice, independence and the simple pleasures of good food shared with others.



Conversations that matter.

Every Resident has a unique story, a lifetime of experiences and personal goals to shape the care they receive. Good healthcare begins by listening—not only to concerns, but also to hopes, preferences, routines and the things that bring meaning to each day.

At Grandvue, conversations between Residents and their care team are more than routine check ins. They are opportunities to ask questions, explore treatment options and make informed decisions together. By taking the time to truly know each Resident, we build trusting relationships that honor dignity, respect individual choices and ensure care reflects the person behind the medical record.



Reaching new goals.

Every Resident's goals are personal. For some, success may be gaining strength, improving coordination or finding new ways to maintain independence.

Through restorative therapy and supportive care partnerships, Residents work toward the goals that matter most to them—because the best care begins by listening to what each person wants to achieve.



Growing together.

Sometimes progress looks like a big milestone. Sometimes it looks like one more step, one more conversation, or one more goal achieved.

As a learning organization, we are proud to welcome future healthcare professionals into our community through partnerships with therapy, dental, social work and nursing programs. These relationships bring fresh perspectives, new ideas and an opportunity for students to learn the most important lesson of all: every person has a story worth knowing.



Creating moments that matter.

Some gifts build buildings. Others build memories.

The Grandvue Terrace and Recreation Park exists because our community believed Residents deserve a beautiful place to gather, celebrate, and enjoy the outdoors. Today, it's the perfect setting for special visits from Grandvue's restored Model A Ford, a favorite attraction that brings smiles, stories and plenty of laughter.

The Terrace and Recreation Park is a lasting example of what community generosity can accomplish, providing Residents with a beautiful gathering place made possible through grants, charitable gifts and countless in-kind contributions. If you would like to become a part of Grandvue, there are several ways you can contribute your support:

- A Gift to the Grandvue Endowment Fund at the Charlevoix County Community Foundation is invested for the long-term and provides for annual distributions in support of Grandvue's operations and capital projects. Because only a portion of the fund balance is distributed each year, the Fund grows over time through investment income and additional contributions. For more information or to make a donation, please visit www.c3f.org or call the Charlevoix County Community Foundation at (231) 536-2440.
- A gift to Grandvue is put to work today by allowing us to fund special programs through the Grandvue Memorial Fund. If you are interested in learning more, please contact the facility at (231) 536-2286.





Investing in tomorrow, enriching today.

At the heart of every financial decision is a simple question: **How will this improve life for our Residents?** Our new sensory therapy room—made possible through distributions from the Joan R. and Charles M. Taylor, II Memorial Endowment fund at the Charlevoix County Community Foundation—is one example of how responsible stewardship and community generosity create meaningful opportunities for comfort, engagement, and connection. Residents also help shape Grandvue's future by serving on project committees and providing input on major capital improvements, ensuring our investments reflect the needs and priorities of those who call Grandvue home.

As you review the financial information on the following page, we hope you'll see more than numbers. Behind every budget decision, every grant, and every generous gift is a commitment to creating moments that matter.



*Steve Hoffman,
Financial Services Director*



Grandvue’s Resident Council President and Vice President meet with Maintenance Director Neil McDonald to review water temperature monitoring following the facility’s domestic hot water improvements—a project they helped shape through Resident participation on the planning committee.

Investing together.

Capital improvements at Grandvue begin with a commitment to safety, quality and long-term sustainability—but they also begin with listening. Residents play an active role in shaping projects by serving on planning committees and sharing the perspectives that only those who live here can provide.

Our recent domestic hot water improvement project is one example. Designed to modernize infrastructure while improving reliability and Resident comfort, the project benefited from the input of Resident Council leaders during planning. Their participation helped ensure that the voices of Residents remained central to decisions that affect everyday life at Grandvue.

Responsible stewardship means more than maintaining buildings and balancing budgets. It means making thoughtful investments that protect our future while honoring the people we serve today.

2025 Revenue

Net Resident Service Revenue	\$16,628,736	76.3%
Tax Revenue	2,293,003	10.5%
Quality Assurance Assessment revenue	1,801,926	8.3%
Grant revenue	522,735	2.4%
Interest Income	292,744	1.3%
Quality Measure Initiative revenue	216,833	1.0%
Other operating revenue	51,591	0.2%
Contributions	6,752	0.0%
Total revenue	<u>\$21,814,320</u>	<u>100.0%</u>

2025 Expenses

Salaries and wage-related costs	\$14,332,490	65.8%
Professional services/consultant fees	3,186,231	14.6%
Operating supplies and expenses	1,267,652	5.8%
Provider tax expense	1,212,823	5.6%
Depreciation	745,851	3.4%
Other	489,420	2.3%
Utilities	334,334	1.5%
Maintenance of Effort	126,161	0.6%
Repairs and maintenance	88,673	0.4%
Total expenses	<u>\$21,783,635</u>	<u>100.0%</u>

From independent audit prepared by Plante Moran



Annual Report is created in-house featuring photographs of staff and Residents courtesy of Aran Kessler Photo Imaging.

Grandvue thrives under the governance of the Department of Health and Human Services
Board of Charlevoix County:

Mary Jason, Board Chair

Paul Andrews, Vice Chair

Tory Thrush, Board Member

**Joshua Chamberlain, Charlevoix
County Commissioner Liaison**



Every story has a passion.

What began as an annual report photo session became an opportunity for two photographers to exchange stories, techniques and a lifelong appreciation for their craft.