

Dear Grandvue Family,

Thank you for your patience. As the COVID-19 situation continues to evolve, we are trying to manage available resources (staff and materials) and make thoughtful, Resident-focused care decisions. We continue employee screening, as well as screening of the limited visitors (Butterfly protocol) and medically necessary personnel (respiratory, laboratory and radiology staff, for example).

Our Residents remain resilient in the face of this pandemic, but do struggle with the disruption of routine, lack of visitors and diminished group activities. We have purchased new tablets for FaceTime/Skyping, enabled window visits and are doing as many one-to-one interactions as possible.

Staff are rising to the challenge: many are working additional hours to meet any needs. Many have willingly stepped up to do extra tasks, including office staff taking classes to allow them to assist with dining and doing employee screening. If you were visiting, you would see hard working people taking care of their own in a challenging situation. You would hear intelligent questions and suggestions on how to make things better.

Just know that we are in this together--our Residents need us.