

Face-to-Face Visits

Grandvue understands the importance of being able to see your loved one face-to-face during this time of visitor restrictions caused by COVID-19. To help with this, we have put the following into place:

- 1) FaceTime/Skyping with your family member: please call a Grandvue Activity Professional to set up a time to see and speak with your loved one.
- 2) Photos: with your permission and/or the permission of the Resident, we can take photos of your loved one and e-mail them to you.
- 3) Window visits: Grandvue will strive to make window visits available in designated areas during daylight hours. Window visits may not be right for every Resident or family member, as for some it may cause increased distress. Please contact a Grandvue Activity Professional to help schedule and facilitate these visits.